

2020 AWARD WINNERS

PURCHASE EXPERIENCE

High-Volume Builders

First Place: Century Communities, Bay Area

Second Place: The New Home Company, Southern California

Third Place: Woodside Homes, Arizona

Fourth Place (TIE):

TRI Pointe Homes, Southern CaliforniaGreen Brick Partners, CB JENI Homes

Large-Volume Builders

First Place: The Olson Company Second Place: Irvine Pacific

Third Place: HistoryMaker Homes, Houston

Fourth Place: Landmark Homes

Fifth Place: Century Communities, Southern California

Medium-Volume Builders First Place: Label & Co.

Second Place: Anthem United Communities

Third Place: Giddens Homes Fourth Place: Camelot Homes Fifth Place: Rosewood Homes

DESIGN EXPERIENCE

High-Volume Builders

First Place: Century Communities, Bay Area

Second Place: The New Home Company, Southern California

Third Place (TIE):

Minto Communities-USA

• Century Communities, Central Valley

Fifth Place: TRI Pointe Homes, Southern California

HOMEBUYERS' CHOICE AWARDS 2020

DESIGN EXPERIENCE

Large-Volume Builders

CONT.

First Place: Irvine Pacific

Second Place: The Olson Company

Third Place: Level Homes

Fourth Place: HistoryMaker Homes, Houston

Fifth Place: Gentry Homes

<u>Medium-Volume Builders</u>

First Place: Label & Co. Second Place (TIE):

• Anthem United Communities

Camelot Homes

Third Place: Giddens Homes Fourth Place: Rosewood Homes

FIRST YEAR QUALITY

<u>High-Volume Builders</u>

First Place: Century Communities, Central Valley

Second Place: The New Home Company, Southern California

Third Place: Minto Communities-USA

Fourth Place: Century Communities, Bay Area Fifth Place: Woodside Homes, CA-Fresno

Large-Volume Builders

First Place: The Olson Company Second Place: Irvine Pacific Third Place: Grand Homes, East Fourth Place: FCB Homes

rouren riace. reb fromes

Fifth Place: GL Homes of FL, Tampa

Medium-Volume Builders

First Place: Rosewood Homes Second Place: Giddens Homes Third Place: Grand Homes, North

Fourth Place: Anthem United Communities

Fifth Place: McCaffrey Homes

HOMEBUYERS' CHOICE AWARDS 2020

FIRST YEAR CUSTOMER SERVICE EXPERIENCE

High-Volume Builders

First Place: The New Home Company, Southern California

Second Place: Century Communities, Central Valley

Third Place: Century Communities, Bay Area Fourth Place: Minto Communities-USA

Fifth Place: TRI Pointe Homes, Southern California

Large-Volume Builders

First Place: The Olson Company Second Place: Irvine Pacific

Third Place: Landsea Homes, Northern California Fourth Place: GL Homes of FL, St. Lucie, Adult

Fifth Place: TRI Pointe Group, Pardee Homes, Los Angeles

Medium-Volume Builders

First Place: Rosewood Homes

Second Place: The New Home Company, Arizona

Third Place: Giddens Homes

Fourth Place: Landsea Homes, New York Metro

Fifth Place: Grand Homes, North

HIGHEST PERCENT OF SALES FROM REFERRALS <u>High-Volume Builders</u>

First Place: Granite Ridge Builders Second Place: Hubble Homes

Third Place: Century Communities, Bay Area Fourth Place: Century Communities, Houston Fifth Place: Century Communities, Central Valley

Large-Volume Builders

First Place: Irvine Pacific

Second Place: GL Homes of FL, Palm Beach Adult

Third Place: Level Homes

Fourth Place (TIE):

• GL Homes of FL, Palm Beach, Family

• GL Homes of FL, Palm Beach Luxury

Medium-Volume Builders

First Place: MainVue Homes, Dallas Second Place: Grand Homes, West

Third Place: Zephyr Fourth Place: Label & Co.

Fifth Place: Grand Homes, North

HOMEBUYERS' CHOICE AWARDS 2020

MOST IMPROVED

First Place: Century Communities, Utah

BUILDER

Second Place: Century Communities, Denver Multi-Family

Third Place: Woodside Homes, CA-North

Fourth Place: Century Communities, North Carolina

Fifth Place: Boise Hunter Homes, Idaho

BEST CUSTOMER
COMMUNICATION

Builder

First Place: The Olson Company

Second Place: Camelot Homes Third Place: Irvine Pacific Fourth Place: Label & Co. Fifth Place: Giddens Homes

SALES

Large-Volume Survey Responses

REPRESENTATIVE OF THE YEAR

First Place: Blake Wuellner, Century Communities, Austin Second Place: Norma Ramos, Century Communities, Bay Area

Third Place (TIE):

• Nancy Goldrain, Century Communities, Bay Area

• Roseline Serrano, Label & Co.

• Janet Evans, Green Brick Partners, CB JENI Homes

Medium-Volume Survey Responses

First Place: Michael Wang, The New Home Company, Southern California Second Place (TIE):

- Joann Piceno, William Lyon Homes, Southern California
- Bethann Frusco-Dumont, Century Communities, Las Vegas
- Chantel Lamphear, The New Home Company, Northern California
- Ruben Hernandez, The Olson Company

CONSTRUCTION
REPRESENTATIVE OF
THE YEAR

Large-Volume Survey Responses

First Place: Daniel Bugher, Minto Communities-USA Second Place: John Ferguson, Minto Communities,-USA

Third Place (TIE):

- Dave Severance, Century Communities, Bay Area
- Saul Martinez Galvan, Century Communities, Bay Area
- · Ben Sharif, TRI Pointe Homes, Bay Area

HOMEBUYERS' CHOICE AWARDS 2020

CONSTRUCTION
REPRESENTATIVE OF
THE YEAR CONT.

Medium-Volume Survey Responses

First Place (TIE):

• Kurt Depuydt, Minto Communities-USA

Patrick Milks, TRI Pointe Group, Pardee Homes San Diego

Third Place: Brandon Dwyer, Minto Communities-USA Fourth Place: Kevin Kingsley, Robson Resort Communities Fifth Place: Robert M. Prugger, Woodside Homes, Arizona

DESIGN
REPRESENTATIVE OF
THE YEAR

Large-Volume Survey Responses

First Place: Nancy Semas, Anthem United Communities Second Place: Savannah Foster, Minto Communities-USA Third Place: Jessica Fletcher, Century Communities, Bay Area

Fourth Place: Patricia Fernandez, Label & Co.

Fifth Place: Angela Rinaldi, Minto Communities-USA

Medium-Volume Survey Responses

First Place: Anne Mandala, The Olson Company Second Place: Terrance Konkel, Irvine Pacific

Third Place (TIE):

• Katie Thompson, Robson Resort Communities

• Megan Lopez, Robson Resort Communities

Fifth Place: Kristi Ulloa, Wathen Castanos

CUSTOMER SERVICE REPRESENTATIVE OF THE YEAR

Large-Volume Survey Responses

First Place: Paul Drake, Century Communities, Central Valley

Second Place: Larry McCallum, Irvine Pacific

Third Place: Darin Zekavat, TRI Pointe Homes, Southern California

Fourth Place: Craig Avila, Century Communities, Bay Area Fifth Place: Chad Williams, Robson Resort Communities

Medium-Volume Survey Responses

First Place: Matt Smelser, The Olson Company

Second Place: Alyssa Arnold, TRI Pointe Group, Pardee Homes Inland Empire

Third Place: Haissam Baayoun, Irvine Pacific

Fourth Place: Katrina Robinson, The New Home Company, Northern California

Fifth Place: Alex Lujan, The New Home Company, Arizona

HomeBuyers' Choice AWARDS 2020

CUSTOMER
EXPERIENCE LEADER
OF THE YEAR

Dave Patwell, Irvine Pacific

THE ELIANT AWARD
FOR OVERALL
HOME PURCHASE
& OWNERSHIP
EXPERIENCE

Single Division

First Place: The Olson Company Second Place: Rosewood Homes Third Place: Irvine Pacific Fourth Place: Giddens Homes

Fifth Place: Minto Communities-USA

Multiple Division

First Place: The New Home Company Second Place: TRI Pointe Group Third Place: Grand Homes Fourth Place: Landsea Homes Fifth Place: MainVue Homes