

## **99 Fifth Avenue Tenant FAQ**

1. **What service interruption shall I expect during the construction?**  
There will be intermittent utilities interruption during construction. To minimize operational interruption, all scheduled work will be coordinated and tenant notices will be provided at a minimum of 48 hours prior to any scheduled work.
2. **Will I have access to the rear entrances of my retail unit?**  
Rear entrance to the retail units facing the residential exterior courtyard will not be permitted. These doors are fire exits and alarms will sound when rear doors are opened.
3. **How will my grease from my grease traps be collected?**  
We are making arrangements to provide a designated area for grease collection.
4. **How will I access my roof top equipment for maintenance during construction?**  
Due to ongoing construction, access to the roof will be limited. We will establish service contracts for maintenance of all tenant equipment located on the roof and ensure they are properly maintained during construction.
5. **Will there be a designated area for loading/off-loading?**  
We are working with the City of Ottawa to identify a dedicated loading zone on Bank Street.
6. **Will there be temporary signage provided for commercial retail tenants during construction?**  
Temporary signage will be provided to inform the general public that Fifth + Bank is open for business during construction.
7. **Will my civic address change as a result of the development project?**  
All street level retail tenants on Bank Street will maintain their current civic address. Second level tenants will continue to use 99 Fifth Avenue as their civic address unless advised otherwise.
8. **Will the common area on the second floor be winterized?**  
The current openings along the second level corridor will be covered with tempered and frosted glass to protect the corridor from the elements. The corridor will be heated during the winter and cooled during the summer months.