



Spring 2009

News and Events from the Living Communities of Minto

Living



Celebrate Spring!

INSIDE THIS ISSUE

- Crime Free Multi-Housing
- First Certified Rental Community
- Giving Back!

Ask us!

When we first created Minto Living, we wanted to provide you, our residents, with a communication tool to enhance your experience as a Minto customer. Some of these experiences were related to the operations of your Minto community while others were lifestyle related from container gardening to a quick at home workout.

We didn't anticipate the huge amount of feedback we've received from residents like you – offering story suggestions, submitting entries to our various contests or referring your friends and family to a Minto rental community. So now we're pleased to introduce a new idea to Minto Living – the ability for you the reader to write or email in with your questions about your communities or

renting in general. Each issue we'll publish and respond to one of your questions!

Minto Living is a regular publication of Minto Apartments Limited.
Write to us at

Minto Living c/o Minto Apartments Limited
1051 Baxter Road, Unit 22B
Ottawa, Ontario K2C 3P2
Email: living@minto.com



Giving Back Minto employees opened their hearts and their wallets this season, to raise an amazing \$56,359 for United Way/Centraide Ottawa. In the spirit of the giving season, Minto participates annually in the United Way Campaign during the months of November and December, raising money through employee pledges as well as various special events.

This year our employees raised money by pledging individual donations as well as purchasing 50/50 tickets and entering draws for other great prizes.

Our Bayshore employees held their second successful Silent Auction.



The money will help support programs and services throughout local communities geared to improving the quality of life for everyone.

Thank you to all those who gave time and money this year, ensuring the campaign was a resounding success!

Stanley's Olde Maple Lane Farm

Experience the authentic production of pure Canadian Maple Syrup – from horse drawn sap collection to taffy in the snow – each spring at Stanley's Olde Maple Lane Farm.

This year, Maple syrup season starts March 8th, and runs through mid April. Have a sleigh ride, visit the Sugar Shack and witness the boiling of the sap into delicious sweet maple syrup, enjoy taffy on the snow and delight in the maple cookery of the Pancake house, with their ALL-YOU-CAN-EAT Pancake Brunch.

While you are visiting, be sure to enjoy the other activities on the farm:

- Horse Drawn Sleigh or Wagon Ride
- Petting Farm
- Heritage sugar Shack
- Taffy-on-the-snow Stick

Come experience
a truly Canadian tradition.

Stanley's Olde Maple Lane Farm
2452 Yorks Corner Road
Edwards, Ontario
613. 821. 2751
www.stanleysfarm.com



We don't do it
to win awards.

We do it to win Customers.

(However, we graciously accept!)



Best High-rise Development
Minto Roehampton
Toronto, Ontario



Best Low-rise Development
Minto Forestview
Ottawa, Ontario



Best Curb Appeal
2 & 4 Hanover Road
Brampton, Ontario



Best Corporate Branding
Ad Campaign
The Minto Blue Ribbon Event



2008
FRPO Awards
of Excellence

Congratulations to all the winners. Thanks for continuing to make a difference in our industry.



rentminto.com

Crime Free Multi-Housing

Have you seen this sign in your neighbourhood?

It alerts you to the Ottawa Police Service's Crime Free Multi-Housing Program. The Ottawa Police introduced this crime prevention program in 1997 to reduce crime and increase safety in your neighbourhood. In partnership with the Ottawa Police, Minto Apartments has implemented the program and certified all their rental properties.



Why should this be of interest to you as a resident?

Because you can make a difference in your community. We need you to be a partner with the police and Minto to reduce crime in your community. Through the years, you have probably noticed physical improvements around your home and signs being placed in different locations. As part of the program, Minto has met certain standards. Every year, the Ottawa Police, conducts an inspection of all properties that includes a detailed report of safety and security issues and proposed improvements. Some of the things that we look for on our checklist are deadbolt locks, eye viewers, secondary locks or dowels on doors and entranceways, trimmed bushes and trees, and adequate lighting. As a strong supporter of the program, Minto is committed to providing a healthy community atmosphere. That is why they invest in private security patrols, video surveillance, contractors to make repairs, landscaping, and newsletters to keep you informed. Minto also acts on the recommendations noted in the Ottawa Police inspection reports to help produce a safer neighbourhood.

Have you heard about the Resident Safety Socials?

This one-hour session is a great opportunity for you to get to know your neighbours and Ottawa Police officers, as well as learn more about the Crime Free Multi-Housing Program, general safety principles, and crime prevention tips. Safety Socials are hosted in different ways from formal lectures, family fun days, BBQs or holiday season get-togethers. We hope to see you at the next one.

How can you get involved?

- Be the eyes and ears of the community.
- Get involved by reporting suspicious activity by calling the police or management
- Do not let strangers into your buildings
- Get to know your neighbours

How can you learn more about the program?

Visit the Ottawa Police website, call the number below or send us an email, whether you want to share an idea or ask a question, we are very interested in hearing what you have to say!

Did you know that Minto received the International 'Landlord of the Year' award in 2004 for their efforts, dedication, and commitment to the Crime Free Multi-Housing Program?

For further information on the Crime Free Multi-Housing Program, or to make comments or suggestions, please contact the Ottawa Police Service at 613. 236. 1222 ext. 5182 or visit our website at www.ottawapolice.ca.

Did you know ...

- Marking your valuables with an identification number makes it more difficult for thieves to pawn and more likely for recovered items to be traced back to the owner.
Electric engravers: may be borrowed at no charge from most Community Police Centers.
- Many break-ins are made through a patio door or window. Prevent entry by installing a security device.
Safety bars: can be as simple as fitting a stick snugly in the bottom channel of the sliding panel to prevent the door or window from sliding.

Did you remember to ...

- Lock all doors and windows before going out?
- Install a sensor light that will activate if someone approaches the patio?
- Lock away items from your yard that could be stolen?
- Check locking devices to ensure they are clean of dirt, and secure properly?
- Make a list of all valuables and personal possessions in case of theft or fire?
- Remove from sight any items in your vehicle that may attract someone to break in?
- Keep your property clear of garbage and debris
- Have a list by the phone of emergency contact numbers?

Minto – First Certified Rental Communities in Ontario

This past February, the Federation of Rental Housing Providers of Ontario (FRPO) officially launched the Certified Rental Building (CRB) Program for Rental Housing in the City of Ottawa. Over the summer, every Minto building in both Ottawa and Toronto worked hard to qualify for the program and obtained full certification – the highlight was the official Ottawa launch at Minto's Sophia community.

The program aims to provide residents with an assurance of quality when choosing a rental home, by setting out consistent standards and practices for property managers to follow.

We're proud of this accomplishment! We owe thanks to your Resident and Community Managers, who helped us achieve this success by ensuring your homes are well maintained, and your needs are met.



Ted Whitehead (Director of Certification FRPO), Marshall MacLennan, Celeste MacLennan, Amy Perrault, Sylvain Perrault and Vince Brescia (President and CEO FRPO)

We would also like to thank our residents, for letting us know when something needs attention, so that we can work to resolve it.

Great job!



Get More. Rent Minto.

- | | | | |
|---|--|---|---|
| <p>1 Crystal Beach
2-3 Ullswater Drive
613-216-1565</p> <p>2 Bayshore
98 Woodridge Crescent
613-828-2751</p> <p>3 Sophia Residences
91 Valley Stream Drive
613-829-9489</p> <p>4 Parkway Park
1-1399 Highgate Road
613-667-9691</p> <p>5 Aventura
20 Deerfield Drive
613-727-8333</p> <p>6 Navaho
10 Deerfield Drive
613-225-0493</p> <p>7 Tanglewood
15A Woodfield Drive
613-216-1307</p> | <p>8 Parkwood Hills West
1343 Meadowlands Drive
613-224-0091</p> <p>9 Parkwood Hills East
1186 Meadowlands Drive
613-786-7920</p> <p>10 Skyline
32 Eleanor Drive
613-274-0002</p> <p>11 Castle Hill
1000 Castle Hill Crescent
613-274-7341</p> <p>12 Westview
1-1427 Laperriere Avenue
613-216-1186</p> <p>13 Panorama/Jubilee
14 Timberline Private - Chapman Mills
613-823-8948</p> <p>14 Carlisle
221 Lyon Street
613-782-2227</p> | <p>15 21 James & 420 Gilmour
At Bank Street
613-239-0003</p> <p>16 Norwood
99 Cartier Street
613-216-1609</p> <p>17 Executive
305 Metcalfe Street
613-216-1609</p> <p>18 Carousel
2750 Carousel Crescent
613-737-5603</p> <p>19 Brant
366 Brant Street
613-216-2709</p> <p>20 Elmridge
1998 Beaconwood Drive - Office
613-749-9982</p> <p>21 Castle View
1755 Riverside Drive
613-274-7716</p> | <p>22 Faircrest
1833 Riverside Drive
613-247-7716</p> <p>23 Riverview/Coronation
5-623 Chadburn Avenue
613-216-2709</p> <p>24 Beaconwood Village
1998 Beaconwood Drive
613-749-9982</p> <p>25 Aspen Village
1749 Aspenview Way
613-824-0266</p> <p>26 Forestview
650 Woodcliffe Private
613-590-2268</p> |
|---|--|---|---|

• Studio, 1, 2 & 3 Bedroom Apartments • 2, 3 & 4 Bedroom Homes • Recreation Facilities •
• Rental Rewards Program Helps You Buy A New Home • Youth & Seniors Clubs • Commitment To Service •



minto.com

 We Have Joined The Crime-Free Multi-Housing Program

Info Line Hours
Mon. - Fri. 8 am - 8 pm
Sat. & Sun. 10 am - 4 pm

613-782-2227
www.rentminto.com